



Support for Seniors and the Community
to better Independent Living

CANES announces launch of the Community Transportation Pilot Project

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Toronto, Ontario**

CANES Community Care in partnership with TransHelp, Region of Peel is pleased to announce that the Community Transportation (CT) Pilot program funded by the Ministry of Transportation was officially launched on April 1st. This pilot project will run for one year – from April 1, 2016 to March 31, 2017.

CANES and TransHelp will provide a seamless and coordinated transportation service through joint scheduling software – Trapeze. As previously reported, the CT pilot program will provide direct cross-boundary trips for a limited number of existing TransHelp clients travelling to medical appointments in Toronto. A call for interest was sent out to clients – <http://www.peelregion.ca/transhelp/pdf/canes-grant.pdf>

"We are excited to launch this pilot project with TransHelp as it is an opportunity for TransHelp clients to travel outside their municipality without having to worry about multiple transfer points" stated Lancia Choislme, Manager of Transportation at CANES. "There is a high demand for accessible, reliable and affordable transportation that is easy for TransHelp clients to navigate seamlessly" she added.

"Under this pilot project, we are projecting to deliver 1087 medical appointment rides" stated Mark Castro, Manager, TransHelp, Region of Peel. "Efficiencies will be achieved and managed with both agencies utilizing the Trapeze software to optimize their vehicle capacity and routing" he added.

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