



# Home @Last

- ▶ This is a **FREE** service that assists clients with a ride home from the hospital with a Personal Support Worker to help them settle at home safely.

If you are 55 or older, and need a lift home from ***Etobicoke General, Brampton Civic Hospital, or Headwaters Health Centre***, we'll pick you up and assist your way home at no cost.

- ▶ Suitable for seniors who are frail, live alone, or are unable to drive after they've been discharged from the hospital.

## How it works

- ▶ After CANES has been notified by a discharge planner or from the client prior to their hospital stay, a trained Personal Support Worker (PSW) meets the patient in their hospital room at the planned discharge time, or if the patient is in the Emergency Dept. They are met there.
- ▶ The PSW will handle any discharge procedures and paper work before accompanying the patient to an awaiting vehicle.
- ▶ The PSW will then accompany the client to their local pharmacy, while assisting with any needed supplies before the trip home.
- ▶ Once arriving at home, the PSW will assist the client to settling in with a cup of tea or a light meal.
- ▶ The PSW can stay with the client until family arrives or until the client feels safe and is able to manage on their own.

## How to request this service

- ▶ Patients at the hospitals, or their family may call CANES directly to request the Home at Last service. Family may speak with the hospital discharge planner to request the service. Physicians, nurses, social workers and case managers are also encouraged to request this service to a patient.

To request this service, call

**416-743-3892** Ask for intake

[www.canes.on.ca](http://www.canes.on.ca)

