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Mississauga Halton LHIN Adult Day Services Transportation

What we do:

Ride Connect provides transportation to and from Etobicoke, Brampton, Malton, Mississauga-Halton, Oakville, and Woodbridge areas. Our client base is primarily seniors and clients with disabilities. We specialize in Dialysis and Adult Day programs rides. We also provide rides to medical appointments and social events depending on capacity of the programs.

What you need to know:



CANES Ride Connect Program provides transportation to and from Dialysis and Adult Day Services treatments across municipal or regional boundaries.



CANES works with Adult Day Service Providers and the Mississauga Halton Home and Community Care Support Service to connect you to transportation directly should you require it.



A passenger assistant (escort) will be available to support transportation to and from Adult Day Services, when required (Only in Mississauga Halton).



If your ride is not part of a group trip, fees are subsidized based on distance traveled and individual income.



When ever possible, trips to and from dialysis treatments will be group rides:

- 2 or more clients in one trip • \$6.19 One way and up

*We will make multiple stops for single destination rides



A bill will be sent at the end of each month for service/rides for the previous month.



If you are experiencing a severe cough, fever and/or body chills within 24 hours of your expected scheduled service, please notify the office immediately.



Ride Connect may cancel rides due to mechanical problems with a vehicle, or inclement weather without penalty to ensure safety for all clients.

Our Mission:

Provide outstanding support and care services that enhance the lives of our clients, enabling them to remain home and in their community.



Cancellations:

Cancellations and "No-shows" will be charged the equivalent of a one-way ride if not cancelled 24hrs in advance. Please notify us as soon as you know that you no longer require the ride; this will enable us to offer a ride to another client. To cancel your ride after 4:30pm and before 8:00am please call:

416-743-3892 x 221. **Ride cancellation fees will apply if notice is given last than 24hrs**

To Access this Service for Dialysis and Adult Day Programs, Call: The Mississauga Halton Home and Community Care Support Service Access Team at: **905-855-9090** or toll free, **1-877-336-9090**

For inquires about all other rides, such as medical and social please call Between 8:00am to 4:30pm from Monday to Friday: **1-877-743-3025**

After 4:30pm and before 8:00am and including week-ends, please call **416-743-3892 x 221**.

We're going places

