

 **Home Care Services and Personal Care**

Homemaking and Personal Care	
Client Gross Income	Rate Per Hour
Up to -\$30,000	\$ 16.80
\$30,001-\$50,000	\$ 23.50
\$50,001 and above	\$ 30.60

Home Maintenance	
Rate Per Hour	\$ 32.60/hr

Respite Care for New Clients	
Rate Per Hour	\$ 26.25/hr

 **Transportation**

**All fees are for a one way ride and are measured by Kms*

A Annual Income up to \$20,000	
Distance by Km	2024 Fee Rate
Up to 5.9	\$ 3.70
6 - 10.9	\$ 4.95
11 - 15.9	\$ 7.30
16 - 20.9	\$ 9.75
21 - 25.9	\$ 12.20
26 - 30.9	\$ 14.70
31 or more	\$ 24.00

B Annual Income \$20,001 to \$40,000	
Distance by Km	2024 Fee Rate
Up to 5.9	\$ 6.05
6 - 10.9	\$ 9.75
11 - 15.9	\$ 14.70
16 - 20.9	\$ 18.35
21 - 25.9	\$ 22.00
26 - 30.9	\$ 25.65
31 or more	\$ 36.00

C Annual Income \$40,001 and up	
Distance by Km	2024 Fee Rate
Up to 5.9	\$ 9.60
6 - 10.9	\$ 14.40
11 - 15.9	\$ 19.30
16 - 20.9	\$ 24.00
21 - 25.9	\$ 28.00
26 - 30.9	\$ 33.65
31 or more	\$ 42.00

Group Trip Rate (2 or more Clients in one trip)	
Distance by Km	2024 Fee Rate
Up to 15.9	\$ 6.20
16 - 30.9	\$ 13.50
31 or more	\$ 22.00

ride connect



February 9, 2024

Dear client,

This letter is to notify you that the fee rates for the following CANES services will increase by 1% effective April 1, 2024. The fee increase has become necessary to provide the quality service you have come to expect of us while maintaining our commitment to operate within a balanced budget. Please see the attached fee adjustments for *Homemaking, Respite Care, Home Maintenance* and *Transportation* to determine your new fee rate for the services you receive.

The Home Maintenance safety work for e.g. installation of grab bars, hand rails, shower heads etc. will continue to be free of charge except for the cost of material.

Should you have any questions or concerns please do not hesitate to contact Jyoti Brar, Senior Director of Client Services and Capacity Building at 416-743-3892.

We remain committed to providing excellent and safe services to our clients. We thank you for your continued support.

Sincerely,



Jyoti Brar,
Senior Director, Client Services
and Capacity Building